opella Our program

- Welcome, short introduction into Opella and the Dutch health care system
- Introduction into our way of working across different domains
- Stories of our community nurses
- 14.20/14.25: start of a short walk around the park
- 14.40: Let's share thoughts and learn from eachother

Household support

Rehabilitative care

Nursing homes
Day care

Community nurses
Casemanagers (dementia)

We listen because we care
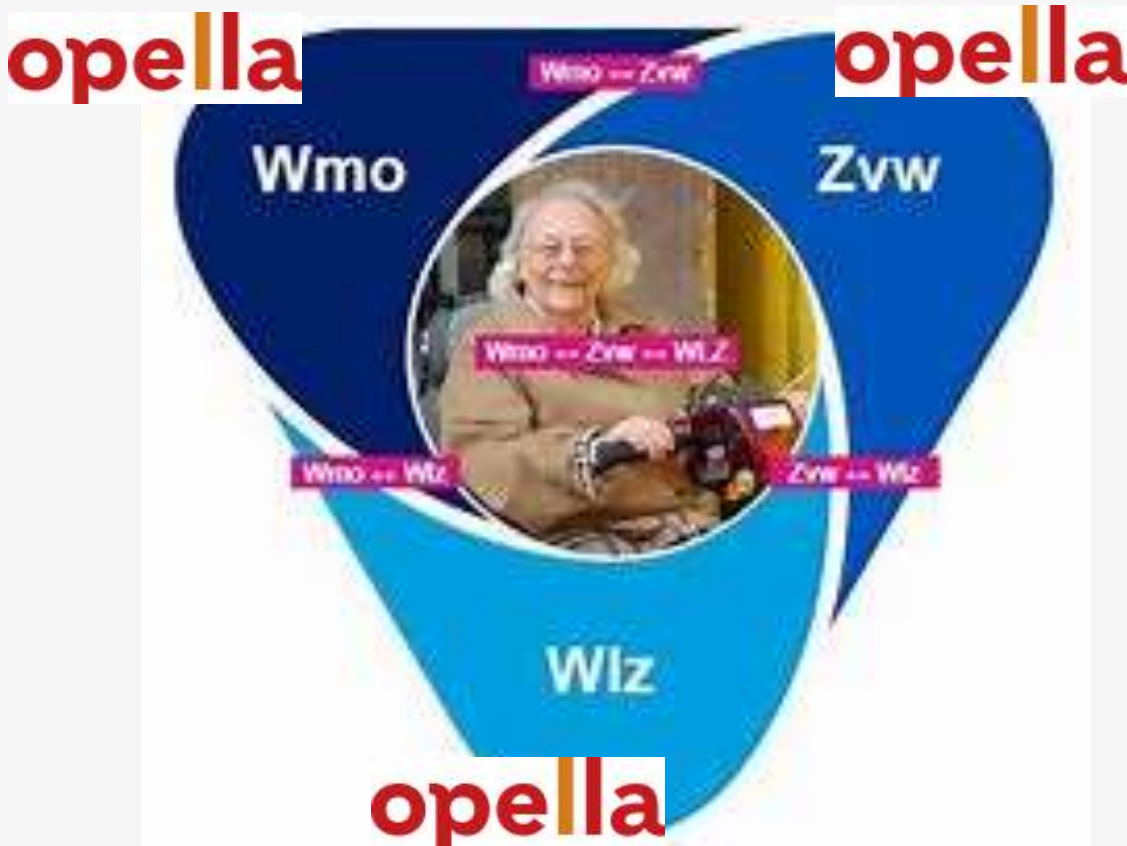
Opella has to deal with:
- Healthcare insurers (10, Zvw)
- Local authorities (8, Wmo, social support)
- Health care offices (2, Wlz long-term care)

At Opella, we want to use the insights of working across domains throughout the organisation.
It's all about thinking outside the box!

Our way of working: the story of Cor Deelen

Education and approach

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All nurses and casemanagers (dementia) are trained:

Care coordination (6 meetings)
   Let go of focus on medical perspective
      (positive health)
   Learning how to coordinate
   Reflect on what you do

Sense of meaning and purpose (5 meetings)
      Knowing your own sense of meaning in
         life helps you to understand others.
   Listening and connecting

Client

Network

Social services

Technology

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A link to reablement..

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Traditional care
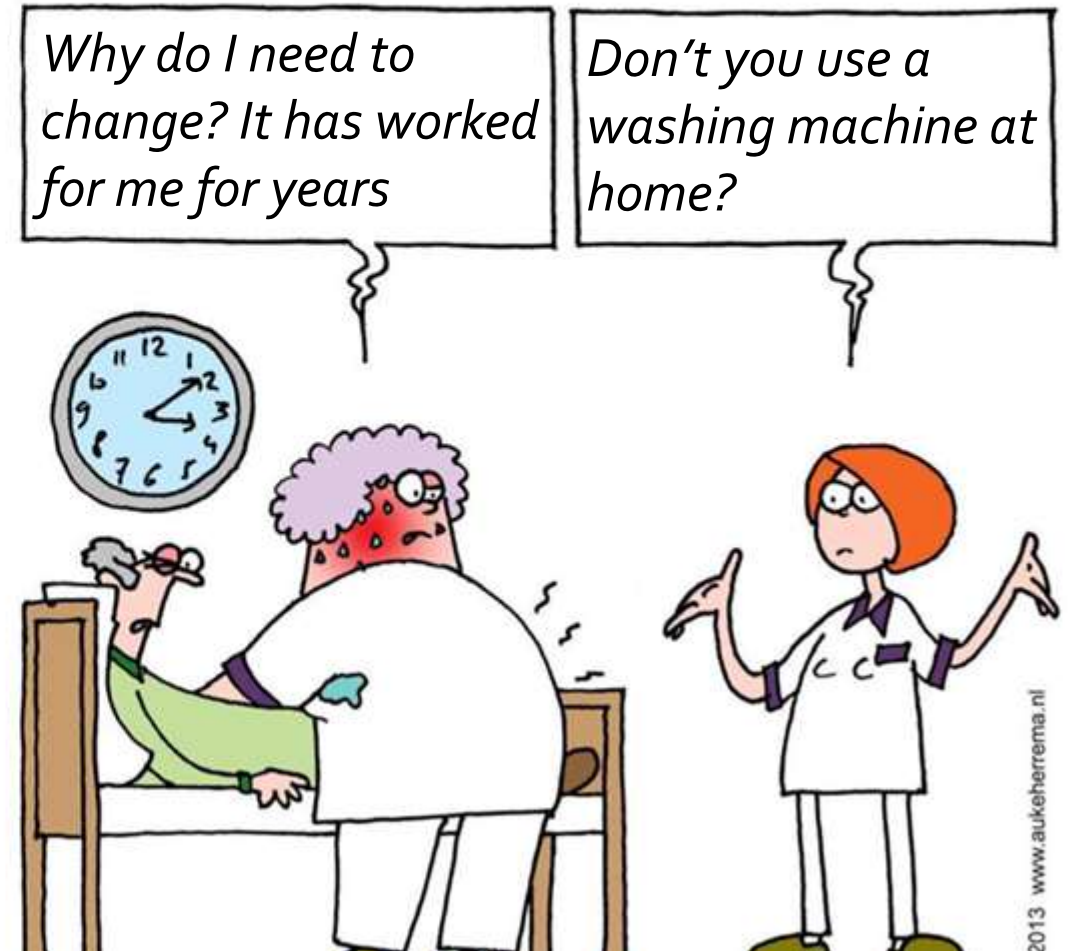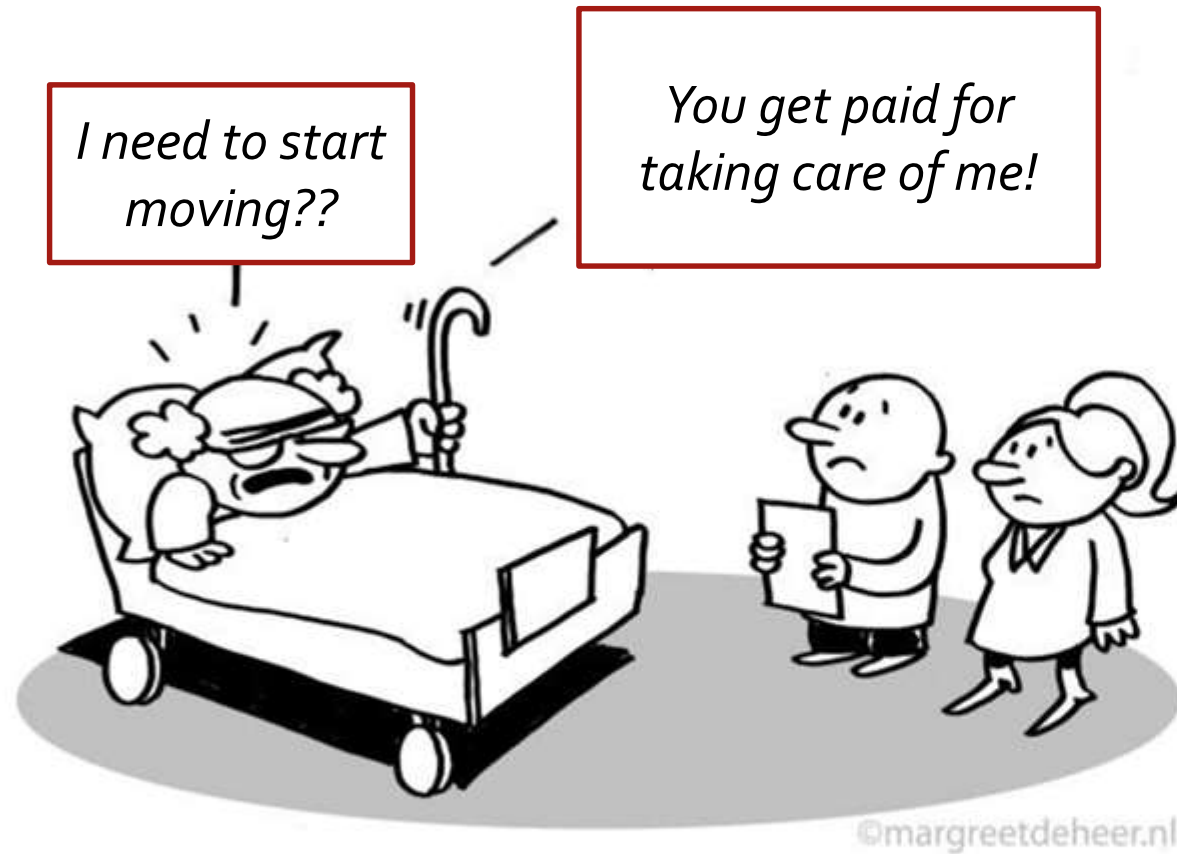

We take over
Focus on health problems

How we work

Client first
Strength is the starting point

It is a change of culture..

Add on in Ede en Wageningen:

This process takes eight weeks....

Our nurses and casemanagers (dementia) can decide and act

- Our clients can keep living independently for 8 months longer (delay moving to a nursing home)
- Better quality of life
- Work is more satisfying for our employees

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Professionals are the driving force of this change of culture.

Let's listen to their stories