WORLD BANK GROUP CORPORATE SCORECARD

Goal	Population living on less than US\$ 1.90 a day* (%)	Targ 3 (2030); Actu 10.7 (2	9 (2020) al			Median of growth rates of a real per capita income of th 40% (%)		Actual 3.1 (201	3)	Actual	2011)
	Growth	Baseline		And the latest the lat	************	I Inclusiveness		Baseline	Actual	Section 2	tual in FC
	GDP per capita (constant 2010 US\$)		12) 4,488	(2016) 1,4	486 (2016)	Opportunities: Countries with g		68.1 (2011)	57.1 (2		n/
	Agriculture value added per worker (constant	31.6* (201 1,68	7* 1,	778.4	1,059.9	concentrated in the bottom 40% Access to electricity (%, bottom 40%		64/9 (2013)	63.6/1	0.1 2	23.9/12.
2	2010 USS) Adults with financial accounts (%, age 15+; all/	(20) 42/30 (20)	11000	(2016) (2014) 18	(2016)	Employed persons remaining ex		15 (2013)	9.6 (2)	017) 017) 2	(201)
	bottom 40%) - Women with financial accounts (%, age 15+)	37 (20)		(2014)	14 (2014)	poor (%) Countries with equal economic		SAMONES NO.			7760-04-04
	Sustainability and resilience Countries without wealth depletion (%)		220090000	eline	Actual	opportunities for women in law (Education: Primary school com	20 CO CO CO	13 (2013)	75.7/		6 (201 43.6/11.
	Countries with low or moderate risk from unsur debt (number)	stainable		(2010) 45	58 (2014)	ages 15-19: bottom 40%/gap to average) Quality of learning Health: Access to essential hea		73/9 (2013)		017)	(201
	Countries mainstreaming disaster risk manage		69	(2013)	74 (2015)	and population services (%, botton	n 40%)				
Ì	Population living in areas under water stress no Population exposed to harmful air pollution (PM		97.5	(2010) 9	7.5 (2015)	Under 5 mortality rate (per 1,000 lb.) Malnutrition, height for age (%, d)		52.2* (2012) 26 (2012)			3.1* (201 7.1* (201
Ĭ	Global environmental sustainability CO ₂ emissions* (kg per 2011 PPP\$ of GDP)		0.37	(2010) O.	35* (2013)	Access to safe water within a ho (%,bottom 40%/gap to average)	ousehold	45/7 (2013)	81/8 (20	015) 58	3/10 (201
	Average annual deforestation change* (%) Climate resilience and climate finance (tbd)					Access to improved sanitation (%, overall	59.8* (2012)	61.7* (20	015) 42	2.8* (201
	*Baseline value or value for previously reported year upon	THE RESERVE	DENTANTO	ni update a		Va: Not applicable *Global - reported		WHITE.	Asa gi	the list of	
		nt Res	ults S	Suppor	ted by	World Bank Group O	perations Actual	Actual in	FCC		male
	Growth					(FY13)	(FY17)	(FY1	7) 1	beneficiar	
	Private investments catalyzed (US\$ billions) Farmers reached with agricultural assets and s	services (millions)			n/a 3.9	22	l/a	n/a 0.6		2.
J. Contract	People, microenterprises and SMEs reached v			ices (million	os)	33.0		0.2	7.1		19
THE PERSON	Transport indicator (tbd) Expanded conventional/renewable power gene People reached with ICT (tbd)	eration (gi	gawall hou	rs, annual)		25,491/13,405	29,111/35,5	57 5,235	5/1,389		
	Inclusiveness Beneficiaries of job-focused interventions					FY18					
	People provided with new or improved electric	ity service	e (millions)			32.7	81	.2	1.4		
1980	Students reached (millions)					15.9	22.		-		
3	People who have received essential health, nu	itrition an	a bobnis	MOD (HNE) service	S (millions) 257.4		5 5	27.4		
	People provided with access to an improved w	rater sour	Ce (million	19)		SAN ALMONOMO CONTRACTOR AND	286				02.
3,441	People provided with access to an improved was People provided with access to improved sanit					38.4 12.9	53	3.9 1.5	9.6 0.5		52.
	People provided with access to improved sani Sustainability and resilience	tation fac	llities (mi	llions)		38.4 12.9	53 44	3.9 1.5	9.6 0.5		32.
	People provided with access to improved sanif	tation faci ent system	llities (mil	ltions) er)	mber)	38.4	53 44	3.9 4.5 96	9.6		02.
	People provided with access to improved sanit Sustainability and resilience Countries with strengthened public management	tation faci ent system	llities (mi ns (numbe national p	llions) er) priority (nu	eparentino	38.4 12.9 107 29	53 44	3.9 4.5 96	9.6 0.5		32.
	People provided with access to improved sanit Sustainability and resilience Countries with strengthened public manageme Countries Institutionalizing disaster risk reducti GHG emissions (tbd)	tation faci ent system ion as a r	llities (mi ns (numbe national p	ilions) en) priority (nu ori(d) (B)	ank Gr	38.4 12.9 107 29 Oup Performance	53 44	3.9 1.5 96 (16)	9.6 0.5 23 2 (FY16)	Actual	
	People provided with access to improved sanii Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti	tation faci ent system	llities (mi ns (numbe national p	llions) er) priority (nu	eparentino	38.4 12.9 107 29 Oup Performance § Working as one WBG	35 (FV	3.9 4.5 96	9.6 0.5 23 2 (FY16) Baseline (FY13)	Actual (FY17)	Actual in F
	People provided with access to improved sanit Sustainability and resilience Countries with strengthened public manageme Countries Institutionalizing disaster risk reducti GHG emissions (tbd)	ent system on as a r	llities (mil ns (numbe national p	nions) priority (nu oriGLE)	ank Gr	38.4 12.9 107 29 OUP Performance S Working as one WBG Share of Country Partnership F (CPFs) that have at least one i	35 (F)	3.9 3.5 96 (15) Target (FY17)	9.6 0.5 23 2 (FY18)	Actual (FY17)	Actual in 6 (FY17)
	People provided with access to improved sanit Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, IEC rating)	ent system on as a r	Illities (ma ns (number pational p Baseline (FY13)	orld Backers	Actual in FC (FY17)	38.4 12.9 107 29 CUP Performance Working as one WBG Share of Country Partnership F (CPFs) that have at least one j the results matrix (%) Staff time spent across GP/CC	35 (F) Frameworks oint objective is SAs (%)	3.9 3.5 96 (15) Target (FY17)	9.6 0.5 23 2 (FY16) Baseline (FY13) 83.3	(FY17)	Actual in 1 (FY17)
	People provided with access to improved sanit Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, IEC rating) Satisfactory outcomes of WBG operations	ent systemion as a r	Illities (ma ns (number national p Baseline (FY13)	orici Bandali (FY17) 6 67 6 7	Actual in FO (FY17)	38.4 12.9 107 29 CUP Performance S Working as one WBG Share of Country Partnership F (CPFs) that have at least one j the results matrix (%) Staff time spent across GP/CC Staff perception of WBG collab	35 (F) 35 (F) Frameworks oint objective (SAs (%) poration (%)	3.9 3.5 96 (15) Target (FY17)	9.6 0.5 23 2 (FY18) Baseline (FY13) 83.3 (FY15) 9.1	(FY17) 100 9.3	Actual in 1 (FY17)
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Leliolinance	People provided with access to improved sanis Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, EE rating) - IFC (%, EE rating) - IFC (%, EE rating) Bank Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) IFC advisory Services successful development effectiveness rating (%, self-rating) Stakeholder and Client feedback Stakeholder feedback (scale: 1-10) - on WBG effectiveness and impact on results - on WBG effectiveness and impact on results - on WBG effectiveness and impact on results	Target (FY17) 70 75 65 (CY14-19) - FY18 65 7.0 7.0	Baseine (FY10-13) (FY10-13) (FY10-13) (FY10-12) (FY00-12) 76 (FY09-12) 61** 76 6.4 6.8	orici Bandari (FY11-17)	4: (FY14-11: 6) 68.3 (FY14-16: 6) 7.	38.4 12.9 107 29 OUP Performance Share of Country Partnership F (CPFs) that have at least one j the results matrix (xs) Staff time spent across GP/CC Staff perception of WBG collab OPERATIONAL DELIVERY FOR Satisfactory WBG performance strategies (xs, tec rating) WBG commitments (tuss billions) Capital mobilized on commerci Private capital mobilized (direct Time for operational delivery - WB: Concept to first disburse - IFC: Mandate-to-disburseme - MIGA: Concept to Guarantee Staff time spent across Region 2 FINANCIAL SUSTAINABILITY Total revenue (vs p billions) Average annual growth of WBG revenue (xs)	35 (F) 35 (F) 37 (F) 38 (F) 39 (F)	3.9 4.5 96 116) Taget ((**)17) in — 66 75 — Milons) — Cut by 1/3 1 150 — >55% (**)1524)	9.6 0.5 23 2 (FY16) 83.3 (FY15) 9.1 (FY16) 23 72 (FY10-13) 52.9 11.1 n/a 28 1.41 10.7 (FY15) 8.5 n/a	(FY17) 100 9.3 • 40 577 (FY14-17) 58.8 11.7 10.7 • 25.4 • 195 6 7.2	Actual of 1 (FY17, 1 of 1 o
r el olilialice	People provided with access to improved sanis Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, EG rating) Satisfactory outcomes of WBG operations - World Bank (%, EG rating) - IFC (%, EG rating) - MIGA (%, EG rating) Bank Advisory Services and Analytics (ASA) objectives accomplished (%, clent rating) IFC advisory services successful development effectiveness rating (%, self-rating) Stakeholder and Client feedback Stakeholder and Client feedback Stakeholder and impact on results - on WBG effectiveness and impact on results - on WBG effectiveness and impact on results (scale: 1-10) - for IFC investment/advisory services (% satisface)	Target (FY17) 70 75 65 (CY14-19) FY18 65 7.0	Baseline (FY13) 55 (FY10-13) 71.2 (FY10-12) 64 (CY10-12) 61** 76 6.4 6.8	orici Bandari (FY11-17)	Actual in Fr (FY17) 4. (FY14-1) 6. 68. (FY14-16) 7. 6. 7. 888/8	38.4 12.9 107 29 OUP Performance Working as one WBG Share of Country Partnership F (CPFs) that have at least one j the results matrix (%) Staff time spent across GP/CC Staff perception of WBG collab OPERATIONAL DELIVERY FOR Satisfactory WBG performance strategies (%, tec rating) WBG commitments (USS billions) Capital mobilized on commerce Private capital mobilized (direct Time for operational delivery - WB: Concept to first disburse - IFC: Mandate-to-disbursement - MIGA: Concept to Guarantee (WS taff time spent across Region FINANCIAL SUSTAINABILITY Total revenue (USS billions) Average annual growth of WBG revenue (%) Gross expenditure reduction (USS)	35 (F) 35 (F) 37 (F) 38 (F) 39 (F) 39 (F) 39 (F) 30 (F) 30 (F) 30 (F) 31 (F) 32 (F) 33 (F) 34 (F) 35 (F) 36 (F) 37 (F) 38 (F) 39 (F) 39 (F) 30 (F)	3.9 3.5 96 116) Target (FY17) In — 66 75 — Cut by 133 150 Uhs) — >5%	9.6 0.5 23 2 (FY18) 83.3 (FY15) 9.1 (FY15) 23 72 (FY10-13) 52.9 11.1 n/a 28 n/a 5.41 10.7 (FY15)	(FY17) 100 9.3 • 40 57 (FY14-17) 58.8 11.7 10.7 • 25.4 • 195 6 7.2	Actual in (FY17) 10 11 11 11 11 12 12 13 14 15 15 15 16 17 17 17 17 17 17 17 17 17 17 17 17 17
LeliOlinalice	People provided with access to improved sanis Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, IEO rating) Satisfactory outcomes of WBG operations - World Bank (%, IEO rating) - IFC (%, IEO rating) - MIGA (%, IEO rating) Bank Advisory Services and Analytics (ASA) objectives accomplished (%, clean rating) IFC advisory services successful IFC advisory services successful Stakeholder and Client feedback Stakeholder and Client feedback Stakeholder feedback (scale: 1-10) - on WBG effectiveness and impact on results on WBG knowledge Client feedback/satisfaction - on WBG effectiveness and impact on results (scale: 1-10) - for IFC investment/advisory services (% satisfied) STRATEGIC CONTEXT Stock of Country Strategies underpinned by a	Target (FY17) 70 75 (CY14-19) FY18 65 7.0 7.0 85	Baseline (FY13) 55 (FY10-13) 71.2 (FY10-12) 64 (CY10-12) 76 (FY09-12) 61** 76 6.4 6.8 6.9 85/90	Orici Backet (FY17) Orici Backet (FY10-15) Orici Backet (FY10-15) Orici Backet (FY10-15) Orici Backet (FY10-15)	4: (FY14-1: 6) 68. (FY14-1: 6) 6. 6. 7. 1 9. 1 9	38.4 12.9 107 29 OUP Performance Some Was and Was Share of Country Partnership F (CPFs) that have at least one j the results matrix (xs) Staff time spent across GP/CC Staff perception of WBG collab OPERATIONAL DELIVERY FOR Satisfactory WBG performance strategies (xs, tec rating) WBG commitments (tuss billions) Capital mobilized on commerce Private capital mobilized (direct Time for operational delivery - WB: Concept to first disburse - IFC: Mandate-to-disburseme - MIGA: Concept to Guarantee Staff time spent across Region Financial SustainaBility Total revenue (vs 5 billions) Operational growth of WBG Gross expenditure reduction (total revenue (xs) Gross expenditure reduction (total revenue (xs) MANAGING TALENT	35 (F) 35 (F) 37 (F) 38 (F) 39 (F) 39 (F) 39 (F) 30 (F) 30 (F) 30 (F) 31 (F) 32 (F) 33 (F) 34 (F) 35 (F) 36 (F) 37 (F) 38 (F) 39 (F) 39 (F) 30 (F)	3.9 4.5 96 116) Taget (FY17) in — 66 75 — Milions) — Cut by 13 150 1450 — >55% (FY15-24) 400	9.6 0.5 23 2 (FY16) Baseline (FY13) 83.3 (FY15) 9.1 (FY15) 23 72 (FY10-13) 52.9 11.1 n/a 28 n/a 5.41 10.7 (FY15) 8.5 n/a n/a	(FY17) 100 9.3 • 40 57 (FY14-17) 58.8 11.7 10.7 • 25.4 • 195 6 7.2 9.0	Actual in in (FY17) 10 (FY18) 11 (FY18) 7 11 12 13 14 22 15 17 17 17 17 17 17 17 17 17
Pellolillalice	People provided with access to improved sanis Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducti GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, EE rating) Satisfactory outcomes of WBG operations - World Bank (%, EE rating) - IFC (%, EE rating) Bank Advisory Services and Analytics (ASA) objectives accomplished (%, clent rating) IFC advisory services successful development effectiveness rating (%, self-rating) Stakeholder and Client feedback Stakeholder feedback (scale: 1-10) - on WBG effectiveness and impact on results - on WBG knowledge Client feedback/satisfaction - on WBG effectiveness and impact on results (scale: 1-10) - for IFC investment/advisory services (% satisfact) STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Mainstreaming of priorities	Target (FY17) 70 75 65 (CY14-16) - FY18 65 7.0 7.0 85	Baseline (FY10-13) 71.2 (FY10-13) 71.2 (FY10-12) 644 (CY10-12) 61** 76 6.4 6.8 6.9 85/90 31.3	orid Bandal (FY17) orid Bandal (FY18-18) orid Bandal (F	Actual in Fr (FY17) 4 (FY14-1) 6 6 6. (FY14-1) 7 7. 88/8	38.4 12.9 107 29 OUD Performance Working as one WBG Share of Country Partnership F (CPFs) that have at least one j the results matrix (%) Staff time spent across GP/CC Staff perception of WBG collate OPERATIONAL DELIVERY FOR Satisfactory WBG performance strategies (%, EG rating) WBG commitments (WSS billions) Capital mobilized on commerce Private capital mobilized (direct Time for operational delivery - WB: Concept to first disburse - IFC: Mandate-to-disbursemet - MIGA: Concept to Guarantee Staff time spent across Region FINANCIAL SUSTAINABILITY Total revenue (WSS billions) Average annual growth of WBG revenue (%) Gross expenditure reduction (WMANAGING TALENT Employee engagement (%) Managerial effectiveness (%)	35 (F) 35 (F) 37 (F) 38 (F) 39 (F) 39 (F) 39 (F) 30 (F) 30 (F) 30 (F) 31 (F) 32 (F) 33 (F) 34 (F) 35 (F) 36 (F) 37 (F) 38 (F) 39 (F) 39 (F) 30 (F)	3.9 4.5 96 116) Taget (FY17) in — 66 75 — Milions) — Cut by 1/3 150 — >5% (FY15-24) 400 (FY18)	9.6 0.5 23 2 (FY16) Baseline (FY13) 83.3 (FY15) 9.1 (FY15) 23 72 (FY10-13) 52.9 11.1 n/a 28 n/a 5.41 10.7 (FY15) 8.5 n/a n/a 71	9.3 9.3 40 577 (FY14-17) 58.8 11.7 10.7 9.25.4 9.1 9.0 4.7 9.3	Actual in in (FY17) 10 11 11 12 13 14 15 16 17 17 17 18 17 18 19 19 19 19 19 19 19 19 19
Performance	People provided with access to improved sanis Sustainability and resilience Countries with strengthened public manageme Countries institutionalizing disaster risk reducting GHG emissions (tbd) DEVELOPMENT IMPACT Development outcomes ratings Satisfactory completion of country strategies (%, EE rating) - World Bank (%, EE rating) - IFC (%, IEE rating) - MIGA (%, IEE rating) Bank Advisory Services and Analytics (ASA) objectives accomplished (%, clent rating) IFC advisory services successful development effectiveness rating (%, self-rating) - Takeholder and Cilent feedback Stakeholder feedback (scale: 1-10) - on WBG effectiveness and impact on results - on WBG effectiveness and impact on results - on WBG effectiveness and impact on results (scale: 1-10) - for IFC investment/advisory services (% satisfied) STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%)	Target (FY17) 70 75 65 (CY14-16) - FY18 65 7.0 7.0 85	Baseline (FY13) 55 (FY10-13) 71.2 (FY10-12) 64 (CY10-12) 61** 76 6.4 6.8 6.9 85/90 31.3 (FY15)	orid Bandari (FY17) orid Bandari (FY17) orid Bandari (FY17) orid Bandari (FY17) orid Bandari (FY18-18) orid Bandari (FY18	Actual in Fe (FY17) 4 (FY14-1) 6 6 6. (FY14-1) 7 7. 88/8	OUP Performance Working as one WBG Share of Country Partnership F (CPFs) that have at least one j the results matrix (%) Staff time spent across GP/CC Staff perception of WBG collab OPERATIONAL DELIVERY FOR Satisfactory WBG performance strategies (%, tec rating) WBG commitments (USS billions) Capital mobilized on commerci Private capital mobilized (direct Time for operational delivery - WB: Concept to first disbursee - IFC: Mandate-to-disburseme - MIGA: Concept to Guarantee Staff time spent across Region FINANCIAL SUSTAINABILITY Total revenue (USS billions) Operational growth of WBG	35 (F) 35 (F) 37 (F) 38 (F) 39 (F) 39 (F) 39 (F) 30 (F) 30 (F) 30 (F) 31 (F) 32 (F) 33 (F) 34 (F) 35 (F) 36 (F) 37 (F) 38 (F) 39 (F) 39 (F) 30 (F)	3.9 4.5 96 116) Target (FY17) In — 66 75 — Milions) — Cut by 1/3 1 500 (hs) — >5% (FY15-24) 400 (FY18)	9.6 0.5 23 2 (FY16) Baseline (FY13) 83.3 (FY15) 9.1 (FY15) 23 72 (FY10-13) 52.9 11.1 n/a 28 n/a 10.7 (FY15) n/a 1.4 10.7 (FY15) n/a 71 67 0.85	9.3 40 577 (FY14-77) 58.8 11.7 10.7 - 19.5 6 7.2 9.0 4.7 9.3 389 9.7 9.0 9.0 9.0 9.0 9.0 9.0 9.0 9.0 9.0 9.0	Actual in (PY17) 10 11 11 12 13 14 15 16 17 17 17 18 19 19 19 19 19 19 19 19 19

WORLD BANK CORPORATE SCORECARD

	ent Res	ults	Sup	port	ed b	y World Ba	ınk Operation	S		I- FOR		
Growth							Baseline (FY13)	Actual (FY17)		in FCS (17)	Fem beneficiario	
Private investments catalyzed (US\$ billions)							n/a	30.2		2.7		
People, microenterprises and SMEs reached	with financ	ial ser	vices	(millions)			15.3	1.84		0.02		
Farmers adopting improved agricultural technology							1.8	4.87		0.13		
Area provided with irrigation services medares, r		-140 -4 1.4					1.2	3.55		0.15		
Roads constructed and rehabilitated (kilometers,							95	76.12		18.37		
Additional and improved transport services (tb												
Generation capacity of conventional/renewable		menawal	Hsl				1,430/904	2,711/2,805		27/0.07		
Inclusiveness	o chorgy (mogana					.,					
Beneficiaries of job-focused interventions							FY18					
People provided with direct/inferred access to	electricity	tmillione	-1				6.9/2.3	26.16/10.50	-1	.21/0.09		
Students that have benefitted from learning as							15.5	19.81		_		
Teachers recruited or trained (millions)	330331110111	to Image	list				1.0	11.6		1.0		
People who have received essential health, no	utrition and	d nonu	lation	HND	conic	OC (millione)	250.9	273.2		27.3		
People provided with access to an improved v		ACTIVITIES OF THE PARTY OF		quar,	SCIVIC	es (milons)	35.3	47.8		9.6		
							6.8	20.7		0.5		
People provided with access to improved sani			nuuonsj				37.4	44.6		7.1		
Beneficiaries covered by social safety net pro-	grams (mill	ionsj					37.4	44.0		1977		
Sustainability and resilience												
Countries with strengthened public management		iis in					00	38		8		
- Civil service and public administration (nu	imber)						29			10		
- Tax policy and administration (number)							24	38		17		
- Public financial management (number)							56	67				
- Procurement (number)		3 2	2				16	21		3		
Emission reductions with support of special cl	limate insti	rument	ts (ann	ual, millio	n lons Co	O ₂ equivalent)	903	44.5 (FY16) 8.38X10 ⁸ /		65,984/		
Projected lifetime energy and fuel savings (MM	Wh and MJ)						1,270,000 (FY14)/n/a	3.02X10 ¹²	237	,542,400		
Countries Institutionalizing disaster risk reduct	tion as a n	nationa	1 prior	rity tour	bed		29	35 (FY16)	Wall T	2 (FY16)		
Countries supported on statistical capacity (nu			37	51888	315		51	69		23		
DEVELOPMENT IMPACT Development outcomes ratings Satisfactory outcomes for IBRD/IDA		Baseline (FY13)	Actu (FY1		al in FCS FY17)	Satisfactory Ba	neliness of lending nk performance (%,		Target (FY17)	Baseline (FY13)	(FY17)	Ac
						Quality and tin Satisfactory Ba	neliness of lending		Target (FY17)	70.9 (FY10-12)	(FY17) 75.2 (FY14-16)	•
Development outcomes ratings Satisfactory outcomes for IBRD/IDA	(FY17) 75	(FY13) 71.2	(FY1	7) (4.3 ()	68.3	Quality and tin Satisfactory Ba - at entry (%	neliness of lending nk performance (%,	EG rating)		70.9 (FY10-12) 84.5	(FY17) 75.2 (FY14-16) 89.9	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting)	(FY17) 75 (i	71.2 FY10-12) 81.8	(FY1	7) (4.3 <mark>○</mark> -16) (5.6 ◎	68.3 FY14-16) 78.7	Quality and tin Satisfactory Bar - at entry (% - during sup Time from the c	meliness of Jending nk performance (%, of commitments) pervision (% of commitments)	EG rating) ents)	80	70.9 (FY10-12) 84.5 (FY10-12)	(FY17) 75.2 (FY14-16) 89.9 (FY14-16)	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating)	(FY17) 75 (i	71.2 FY10-12)	(FY1	7) (4.3 <mark>○</mark> -16) (5.6 ◎	68.3 614-16)	Quality and tin Satisfactory Bar - at entry rs - during sup Time from the of disbursement in	meliness of lending nk performance (%, of commitments) pervision (% of commitments) concept note to the to months)	EG rating) ents)	80 80 Cut by 1/3	70.9 (FY10-12) 84.5 (FY10-12) 28	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA)	(FY17) 75 (i	71.2 FY10-12) 81.8	(FY14	7) (4.3 <mark>○</mark> -16) (5.6 ◎	68.3 FY14-16) 78.7	Quality and tin Satisfactory Bar - at entry (% - during sup Time from the c	meliness of lending nk performance (%, of commitments) pervision (% of commitments) concept note to the to months)	EG rating) ents)	80 80	70.9 (FY10-12) 84.5 (FY10-12) 28	(FY17) 75.2 (FY14-16) 89.9 (FY14-16)	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating)	75 ₍₁	71.2 FY10-12) 81.8 FY10-12)	(FY14	4.3 (4.3 (5.6 (5.6 (6.16) (6.16)	68.3 FY14-16) 78.7	Quality and tim Satisfactory Bai - at entry rs - during sup Time from the c disbursement r Disbursement r	meliness of lending nk performance (%, of commitments) pervision (% of commitments) concept note to the to months)	ents) First	80 80 Cut by 1/3 20	70.9 (FY10-12) 84.5 (FY10-12) 28 (FY11-13)	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 19.8	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, otient rating) Client feedback	75 ₍₁	71.2 FY10-12) 81.8 FY10-12)	(FY14	4.3 (4.3 (5.6 (5.6 (6.16) (6.16)	68.3 FY14-16) 78.7	Quality and tin Satisfactory Bai - at entry rs - during sup Time from the c disbursement r Disbursement r Quality and ef	meliness of lending nk performance (%, in of commitments) pervision (% of commitments) concept note to the tomonths) tratio (%)	ents) first ry Services an	80 80 cut by 1/3 20 d Analy	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS)	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 19.8 (A) production	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10)	75 ₍₁	71.2 FY10-12) 81.8 FY10-12)	(FY14	4.3 (4.3 (5.6 (5.6 (6.16) (6.16)	68.3 FY14-16) 78.7	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the o disbursement in Disbursement in Quality and ef Quality of Advis (ASA) (%)	neliness of lending nk performance (%, of commitments) pervision (% of commitments) concept note to the imports) ratio (%) fficiency of Adviso sory Services and A	ents) first ry Services an nalytics	80 80 Cut by 1/3 20	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS)	(FY17) 75.2 (FY14-16) 9.99 (FY14-16) 25.4 19.8 A) product	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on	75 ₍₁	71.2 FY10-12) 81.8 FY10-12)	(FY14 (FY14 (FY14	4.3 (4.3 (5.6 (5.6 (6.16) (6.16)	68.3 FY14-16) 78.7	Quality and tin Satisfactory Ba - at entry (% - during sup Time from the o disbursement o Disbursement o Quality and ef Quality of Advis (ASA) (%) Advisory Service	meliness of lending nk performance (%, of commitments) pervision (% of commitments) concept note to the formaths) ratio (%) fficiency of Adviso sory Services and A ces and Analytics (A	ents) first ry Services an nalytics	80 80 cut by 1/3 20 d Analy	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS)	(FY17) 75.2 (FY14-16) 9.99 (FY14-16) 25.4 19.8 A) product	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10)	75 (i 80 (i FY18	71.2 FY10-12) 81.8 FY10-12) 61**	(FY14	7) (4.3	68.3 FY14-16) 78.7 FY14-16) -	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement (/ Disbursement of Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin	meliness of lending nk performance (%, of commitments) servision (% of commitments) concept note to the formation) ratio (%) fficiency of Adviso sory Services and A ces and Analytics (A imely manner (%) g altracted for Advis	ents) first ry Services an nalytics	80 80 Cut by 1/3 20 d Analy FY18	(FY13) 70.9 * (FY10-12) 84.5 * (FY10-12) 28 20.5 (FY11-13) rtics (AS)	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 (FY14-16) 19.8 (A) product 87	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility	75 (i 80 (i	71.2 FY10-12) 81.8 FY10-12) 61**	(FY14	7) (4.3 () -16) (5.6 () -16) (68.3 FY14-16) 78.7 FY14-16)	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the c disbursement (/ Disbursement r Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (/	neliness of lending nk performance (%, of commitments) servision (% of commitments) ratio (%) fficiency of Adviso sory Services and A ces and Analytics (A imely manner (%) g altracted for Adviso ASA) (uss maions)	ents) first ry Services an nalytics SSA) sory Services	80 Cut by 1/3 20 d Analy FY18	(FY13) 70.9 * (FY10-12) 84.5 * (FY10-12) 28 20.5 (FY11-13) rtics (AS)	(FY17) 75.2 (FY14-16) 9.99 (FY14-16) 25.4 19.8 A) product	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting) - as a share of commitments (%, IEG reting) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT	75 (FY17) 80 (FY18) 7.0 7.0	71.2 FY10-12) 81.8 FY10-12) 61**	(FY1) (FY14) (FY14) (FY14)	7) (4.3	68.3 FY14-16) 78.7 FY14-16) -	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement (f) Disbursement of Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (f Knowledge and	meliness of lending nk performance (%, of commitments) servision (% of commitments) ratio (%) fficiency of Adviso sory Services and A ces and Analytics (A imely manner (%) g altracted for Advis ASA) (US\$ millions) and science of delivi	ents) first ry Services an nalytics SSA) sory Services ery for results	80 cut by 1/3 20 d Analy FY18 80	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 (20.5 (FY11-13) trics (AS.) n/a 68**	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 19.8 (A) product 87 85 373.1	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility	75 (i 80 (i FY18	71.2 FY10-12) 81.8 FY10-12) 61**	(FY11	7) (4.3	68.3 FY14-16) 78.7 FY14-16) -	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement (f) Disbursement of Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (f Knowledge and	neliness of lending nk performance (%, of commitments) servision (% of commitments) ratio (%) fficiency of Adviso sory Services and A ces and Analytics (A imely manner (%) g altracted for Adviso ASA) (uss maions)	ents) first ry Services an nalytics SSA) sory Services ery for results	80 80 Cut by 1/3 20 d Analy FY18	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 (20.5 (FY11-13) trics (AS.) n/a 68**	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 (FY14-16) 19.8 (A) product 87	
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary	75 (FY17) 80 (FY18) 7.0 7.0	71.2 FY10-12) 81.8 FY10-12) 61**	(FY11	7) (4.3	68.3 FY14-16) 78.7 FY14-16) -	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the c disbursement (// Disbursement r Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (// Knowledge and Staff time spen Operations des	melines of lending nk performance (%, of commitments) ervision (% of commitments) concept note to the formation (%) fficiency of Adviso sory Services and A ces and Analytics (A imely manner (%) g altracted for Advis ASA) (uss milions) and science of deliv at across Regions (%) sign drawing lessons	ents) first ry Services an nalytics SSA) sory Services ery for results	80 80 cul by 1/3 20 d Analy FY18 80	(FY13) 70.9 4 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS) n/a 68** 156	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 (19.8 (A) production 87 85 373.1 7.2	
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Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting) - as a share of commitments (%, IEG reting) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback	75 (FY17) 80 (FY18) 7.0 7.0 100	71.2 FY10-12) 81.8 81.8 FY10-12) 61** 6.9 6.6 31.3 (FY15)	© 7/ (FY14	7) (4.3 (-) (1.6)	68.3 FY14-16) 78.7 FY14-16) -	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement (f Disbursement of Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (Knowledge an Staff time spen Operations des evaluative appr Projects with b Indicators in the	meliness of lending nk performance (%, locommitments) servision (% of commitments) ratio (%) fficiency of Adviso sory Services and Aces and Analytics (Aimely manner (%) g attracted for Adviso (ASA) (uss milions) and science of delivit across Regions (%) sign drawing lesson: roaches (%) aseline data for all I	ents) first ry Services an nalytics SA) sory Services ery for results) s from	80 80 cut by 1/3 20 d Analy FY18 80 -	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (ASJ n/a 68** 156 10.7 (FY15)	(FY17) 75.2 (FY14-16) 89.9 (FY14-16) 25.4 (FY14-16) 19.8 (FY14-16) 75.2 (FY14-16) 87.2 (FY14-16) 87.3 (FY14-16) 87.3 (FY14-16) 7.2 (ct
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Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting) - as a share of commitments (%, IEG reting) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback Projects with beneficiary feedback indicator at design (%) Resolved registered grievances (%) Mainstreaming of priorities Projects with gender-informed analysis, action and monitoring (%) Projects reporting on gender results during implementation (%) Commitments with climate co-benefits (uss	75 (FY17) 80 (FY18) 7.0 7.0 100 100 100 100 66	71.2 71.2 81.8 81.8 61.0 6.9 6.6 31.3 (FY15) 26 (FY14) 75	(FYI	7) (4.4.3	68.3 5 FY14-16) 78.7 FY14-16) - 7.11 6.3 100 93 nu 666 71	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement in Disbursement in Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (in Knowledge an Staff time spen Operations des evaluative app Projects with b Indicators in the FiNANCIAL SU Total revenue Average annua revenue (%) IBRD maximum IBRD budget a	meliness of lending nk performance (%, locality of commitments) mervision (% of commitments) metrision (% of commitments) matio (%) fficiency of Adviso consory Services and Analytics (Amely manner (%) g attracted for Adviso (Amely manner (%) ad science of delivity at across Regions (%) sign drawing lesson: roaches (%) aseline data for all I e first ISR (%) STAINABILITY AND (US\$ billions) al growth of IBRD but in loan exposure (US\$ inchor (%)	ents) first ry Services an nalytics SSA) sory Services ery for results) s from PDO PEFFICIENCY usiness	80 80 Cut by 1/3 20 d Analy FY18 80 - 100 100 - Contrb. to WBG >6% Positive growth ≤100 (FY18)	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS) n/a 68** 156 10.7 (FY15) 501 69 5.4 n/a 173 155	(FY17) 75.2 (FY14-18) 89.9 (FY14-18) 25.4 (A) produm 87 85 373.1 7.2 73² 87 (5.3) 13 209 107	ct
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting) - as a share of commitments (%, IEG reting) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback Projects with beneficiary feedback indicator at design (%) Resolved registered grievances (%) Mainstreaming of priorities Projects with gender-informed analysis, action and monitoring (%) Projects reporting on gender results during implementation (%) Commitments with climate co-benefits	75 (FY17) 80 (FY18) 7.0 7.0 100 100 100 100 66	71.2 71.2 81.8 81.8 61.0 6.9 6.6 31.3 (FY15) 26 (FY14) 75	(FYI	7) (4.4.3	68.3 5 FY14-16) 78.7 FY14-16) - 7.11 6.3 100 93 nu 666 71	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement in Disbursement in Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (in Knowledge an Staff time spen Operations dependent in the Financial sub Total revenue (%) IBRD maximur IBRD budget an IDA budget an	meliness of lending nk performance (%, lof commitments) ervision (% of commitments) ervision (% of commitments) ratio (%) fficiency of Adviso consory Services and Analytics (Amely manner (%) ag attracted for Adviso (ASA) (uss millions) and science of delivit across Regions (% (Asa) (uss millions) aseline data for all lefirst ISR (%) STAINABILITY AND (uss billions) all growth of IBRD but meloan exposure (uss inchor (%) chor (%)	ents) first ry Services an nalytics SSA) sory Services ery for results) s from PDO PEFFICIENCY usiness	80 80 Cut by 1/3 20 d Analy FY18 80 - 100 100 Contrb to WBG >5% Positive growth ≤100	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) ntics (AS) 156 10.7 (FY15) 501 69 5.4 173 155 98	(FY17) 75.2 (FY14-18) 89.9 (FY14-18) 25.4 (A) product 87 85 373.1 7.2 73² 87 (5.3) 13 209 107 97	ct
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG reting) - as a share of commitments (%, IEG reting) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback Projects with beneficiary feedback indicator at design (%) Resolved registered grievances (%) Mainstreaming of priorities Projects with gender-informed analysis, action and monitoring (%) Projects reporting on gender results during implementation (%) Commitments with climate co-benefits (USS biblions) Projects with climate change co-benefits implementing agreed climate actions (%)	75 (FY17) 80 (FY18) 7.0 7.0 100 100 100 100 66	71.2 71.2 81.8 81.8 61.0 6.9 6.6 31.3 (FY15) 26 (FY14) 75	(FYI	7) (4.4.3	68.3 5 FY14-16) 78.7 FY14-16) - 7.11 6.3 100 93 nu 666 71	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement in Disbursement in Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (in Knowledge an Staff time spen Operations des evaluative app Projects with b Indicators in the FiNANCIAL SU Total revenue Average annua revenue (%) IBRD maximum IBRD budget a	melines of lending nk performance (%, lof commitments) servision (% of commitments) servision (% of commitments) ratio (%) efficiency of Adviso sory Services and Acces and Analytics (Admely manner (%) ag attracted for Adviso ASA) (uss millions) and science of deliviat across Regions (%) sign drawing lesson: roaches (%) aseline data for all le first ISR (%) STAINABILITY AND (USS billions) all growth of IBRD but no loan exposure (us anchor (%) chor (%) atio (%)	ents) first ry Services an nalytics SSA) sory Services ery for results) s from PDO PEFFICIENCY usiness	80 80 Cut by 1/3 20 d Analy FY18 80 - 100 100 - Contrb. to WBG >6% Positive growth ≤100 (FY18)	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) rtics (AS) n/a 68** 156 10.7 (FY15) 501 69 5.4 n/a 173 155	(FY17) 75.2 (FY14-18) 89.9 (FY14-18) 25.4 (A) produm 87 85 373.1 7.2 73² 87 (5.3) 13 209 107	ct
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Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback Projects with beneficiary feedback indicator at design (%) Resolved registered grievances (%) Mainstreaming of priorities Projects with gender-informed analysis, action and monitoring (%) Projects reporting on gender results during implementation (%) Commitments with climate co-benefits (uss) billions) Projects with climate change co-benefits implementing agreed climate actions (%) OPERATIONAL DELIVERY FOR CLIENTS Financing for clients	75 (FY17) 80 (FY18) 7.0 7.0 100 100 100 100 66	71.2 71.2 71.2 81.8 81.8 61** 6.9 6.6 31.3 (FY15) 26 (FY14) 75 54	(FYI	7) (4.4.3	68.3 5714-18) 78.7 78.7 77.1 6.3 100 93 nu 666 71 1.1	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the of disbursement (f) Disbursement of Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (finowledge and Staff time spen Operations des evaluative appl Projects with b Indicators in the FINANCIAL SU Total revenue (%) IBRD maximum IBRD budget an Support cost (s) MANAGING TA Employee eng	meliness of lending nk performance (%, of commitments) servision (% of commitments) servision (% of commitments) ratio (%) efficiency of Adviso sory Services and Acces and Analytics (Acces and Analytics (Access and Analytics (Acces and Analytics (Acces and Analytics (Access and Analytics (Acc	ents) first ry Services an nalytics SSA) sory Services ery for results) s from PDO PEFFICIENCY usiness	80 80 Cut by 1/3 20 d Analy FY18 80 - 100 100 - Contrb. to WBG 56ive growth ≤100 (FY18)	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) trics (ASJ. n/a 68** 156 10.7 (FY15) 501 69 5.4 n/a 173 155 98 0.5	(FY17) 75.2 (FY14-18) 89.9 (FY14-18) 25.4 (10) 19.8 (10) 73.2 (10) 73.2 (10) 73.2 (10) 73.2 (10) 73.3	cts
Development outcomes ratings Satisfactory outcomes for IBRD/IDA operations - as a share of operations (%, IEG rating) - as a share of commitments (%, IEG rating) Advisory Services and Analytics (ASA) objectives accomplished (%, client rating) Client feedback Client feedback Client feedback (scale: 1-10) - on WB effectiveness and impact on results - on WB responsiveness and staff accessibility STRATEGIC CONTEXT Stock of Country Strategies underpinned by a Systematic Country Diagnostic (SCD) (%) Incorporating citizen and beneficiary feedback Projects with beneficiary feedback indicator at design (%) Resolved registered grievances (%) Mainstreaming of priorities Projects with gender-informed analysis, action and monitoring (%) Projects reporting on gender results during implementation (%) Commitments with climate co-benefits (uss billions) Projects with climate change co-benefits implementing agreed climate actions (%) OPERATIONAL DELIVERY FOR CLIENTS Financing for clients IBRD/IDA commitments (uss billions)	75 (FY17) 80 (FY18) 7.0 7.0 100 100 100 100 66	71.2 71.2 71.2 71.2 71.2 71.2 71.2 71.2	(FY1) 3 7/- (FY14) 3 8/- (FY14) 4 9 8/- (FY14)	7) (4.4.3	68.3 5714-18) 78.7 78.7 77.1 6.3 100 93 nu 666 71 1.1	Quality and tin Satisfactory Bai - at entry (% - during sup Time from the clinic disbursement in Disbursement in Quality and ef Quality of Advis (ASA) (%) Advisory Servic delivered in a ti External fundin and Analytics (in Knowledge an Staff time spen Operations deperioned sevaluative app Projects with beindicators in the FINANCIAL SU Total revenue (%) IBRD maximum IBRD budget an Support cost re MANAGING TA Employee eng Managerial eff Staff diversity in	meliness of lending nk performance (%, of commitments) ervision (% of commitments) ervision (% of commitments) ervision (% of commitments) eratio (%) efficiency of Adviso sory Services and Analytics (A imely manner (%) eg attracted for Adviso (A imely manner (%) et across Regions (% assence of deliv (A) (uss milions) and science of deliv (A) across Regions (%) estimated the first ISR (%) STAINABILITY AND (uss billions) all growth of IBRD but the loan exposure (us inchor (%) chor (%) atto (%) ALENT (agement (%) ectiveness (%) (index)	ents) first ry Services an nalytics SSA) sory Services ery for results) s from PDO PEFFICIENCY usiness	80 80 Cul by 1/3 20 d Analy FY18 80 - 100 100 - Contrb. to WBG 56% growth ≤100 (FY18) - 77 71	(FY13) 70.9 (FY10-12) 84.5 (FY10-12) 28 20.5 (FY11-13) trics (ASJ n/a 68** 156 10.7 (FY15) 501 69 5.4 n/a 173 155 98 0.5 71 67 0.86	(FY17) 75.2 (FY14-18) 89.9 (FY14-18) 25.4 (10) 19.8 (10) 73.2 (10) 73.2 (10) 73.2 (10) 73.2 (10) 73.3	ct