



Center for Sundhed

Hospitalsplanlægning

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NOTAT

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Journal nr.: 14000172
Ref.: nbre

Dato: 1. marts 2014

Ventetider og antal opkald for januar og februar 2014

I bilag 1 vises ventetiden til samtale med henholdsvis 1813 og lægen. Ventetiden er opgjort median ventetid, 90 % percentil og maksimal ventetid.

Ventetid til samtale med 1813

Dato	Antal	Median	90 pct. percentil	Maksimal ventetid	Andel nå-et inden for 3 min.	Andel nå-et inden for 10 min.	Andel nå-et inden for 20 min
1. jan	2.729	00:25:19	00:41:47	00:48:35	7%	28%	44%
2. jan	2.343	00:04:59	00:09:41	00:41:10	36%	91%	98%
3. jan	2.229	00:13:07	00:29:39	00:48:00	31%	46%	67%
4. jan	2.834	00:26:59	00:47:17	01:17:08	3%	9%	25%
5. jan	2.914	00:16:27	00:35:26	01:15:14	3%	27%	55%
6. jan	1.915	00:05:25	00:14:02	00:30:07	35%	74%	97%
7. jan	1.758	00:06:02	00:16:26	00:28:22	34%	70%	93%
8. jan	1.882	00:03:17	00:10:40	00:36:45	48%	87%	98%
9. jan	1.783	00:04:37	00:14:07	00:24:53	39%	73%	99%
10. jan	2.068	00:04:38	00:14:07	00:20:49	45%	72%	100%
11. jan	3.114	00:11:43	00:34:51	00:41:31	10%	42%	71%
12. jan	3.005	00:07:43	00:19:18	00:27:46	27%	60%	92%
13. jan	1.822	00:05:25	00:12:15	00:19:26	37%	78%	100%
14. jan	1.906	00:03:31	00:10:45	00:16:40	47%	88%	100%
15. jan	1.855	00:01:21	00:07:46	00:15:39	69%	95%	100%
16. jan	1.855	00:04:13	00:09:49	00:19:04	43%	91%	100%
17. jan	2.099	00:05:33	00:15:08	00:28:07	42%	76%	97%
18. jan	3.144	00:11:07	00:26:12	00:33:57	9%	45%	65%
19. jan	2.767	00:18:04	00:29:49	00:37:23	3%	16%	57%
20. jan	1.960	00:03:56	00:13:12	00:24:03	47%	79%	99%
21. jan	2.046	00:00:50	00:07:14	00:15:24	70%	98%	100%
22. jan	1.883	00:01:26	00:09:45	00:16:07	63%	91%	100%
23. jan	2.013	00:00:40	00:07:49	00:12:53	77%	94%	100%
24. jan	2.143	00:02:16	00:14:34	00:38:19	54%	76%	97%
25. jan	3.342	00:10:33	00:20:36	00:38:27	8%	48%	88%
26. jan	3.387	00:06:56	00:18:07	00:25:36	35%	59%	95%
27. jan	1.897	00:09:19	00:19:30	00:24:35	36%	52%	92%
28. jan	2.051	00:05:58	00:13:07	00:26:17	33%	79%	97%
29. jan	2.085	00:03:38	00:08:24	00:22:15	46%	94%	100%
30. jan	2.022	00:07:36	00:13:25	00:18:15	27%	68%	100%
31. jan	2.347	00:07:23	00:13:40	00:24:35	30%	71%	100%

Ventetid til samtale med 1813

Dato	Antal	Median	90 pct. percentil	Maksimal ventetid	Andel nå-et inden for 3 min.	Andel nå-et inden for 10 min.	Andel nå-et inden for 20 min
1. feb	3.320	00:25:45	00:34:32	00:48:49	4%	14%	28%
2. feb	3.418	00:21:56	00:31:40	00:46:21	4%	12%	39%
3. feb	2.307	00:05:50	00:12:38	00:20:20	28%	72%	100%
4. feb	2.361	00:02:30	00:06:36	00:10:57	54%	100%	100%
5. feb	2.297	00:01:15	00:07:43	00:22:22	73%	96%	99%
6. feb	2.052	00:03:30	00:09:42	00:13:13	47%	92%	100%
7. feb	2.442	00:06:37	00:15:17	00:43:44	33%	75%	98%
8. feb	4.386	00:08:09	00:13:12	00:19:45	28%	71%	100%
9. feb	4.251	00:03:26	00:08:58	00:15:35	46%	93%	100%
10. feb	2.298	00:01:36	00:08:51	00:11:54	63%	96%	100%
11. feb	2.216	00:02:42	00:09:45	00:14:34	51%	91%	100%
12. feb	2.051	00:03:09	00:08:55	00:16:14	49%	93%	100%
13. feb	2.107	00:01:20	00:07:30	00:17:52	61%	98%	100%
14. feb	2.411	00:05:21	00:14:00	01:00:20	37%	76%	99%
15. feb	4.043	00:11:52	00:19:17	00:26:41	15%	33%	91%
16. feb	4.105	00:02:24	00:14:54	00:27:38	55%	82%	98%
17. feb	2.352	00:01:58	00:08:39	00:14:33	56%	95%	100%
18. feb	2.219	00:03:23	00:11:23	00:15:10	49%	83%	100%
19. feb	2.198	00:00:20	00:03:29	00:09:28	87%	100%	100%
20. feb	2.184	00:00:10	00:01:54	00:05:58	97%	100%	100%
21. feb	2.399	00:07:06	00:10:50	00:21:29	59%	91%	99%
22. feb	4.173	00:08:32	00:11:31	00:15:45	16%	86%	100%
23. feb	4.104	00:01:38	00:08:06	00:16:56	60%	98%	100%
24. feb	2.172	00:02:24	00:07:36	00:10:26	55%	100%	100%
25. feb	2.038	00:01:24	00:05:20	00:11:10	70%	99%	100%
26. feb	1.914	00:03:55	00:11:29	00:15:47	46%	85%	100%
27. feb	2.013	00:02:48	00:08:04	00:14:17	52%	96%	100%
28. feb	2.358	00:00:33	00:04:14	00:06:35	79%	100%	100%

Ventetid til samtale med læge

Dato	Antal	Median	90 pct. percentil	Maksimal ventetid	Andel nå-et inden for 3 min.	Andel nå-et inden for 10 min.	Andel nå-et inden for 20 min
1. jan	357	00:41:45	01:14:06	01:30:26	4%	20%	34%
2. jan	310	00:23:46	00:41:46	01:20:59	17%	32%	46%
3. jan	327	00:20:47	00:54:35	01:05:27	15%	26%	49%
4. jan	663	00:25:06	00:41:12	01:47:01	13%	24%	40%
5. jan	740	00:11:07	00:39:10	01:12:20	17%	47%	63%
6. jan	318	00:15:23	00:34:19	00:49:27	23%	40%	62%
7. jan	294	00:06:18	00:26:42	01:08:21	39%	60%	86%
8. jan	343	00:08:59	00:21:55	00:54:02	28%	56%	83%
9. jan	397	00:05:04	00:21:40	00:31:30	43%	69%	89%
10. jan	551	00:07:01	00:18:40	01:25:42	28%	67%	93%
11. jan	760	00:21:54	01:05:32	01:42:30	22%	32%	46%
12. jan	814	00:07:56	00:27:01	00:38:11	25%	58%	79%
13. jan	463	00:03:33	00:21:18	01:18:40	46%	73%	88%
14. jan	437	00:09:42	00:25:54	00:40:17	22%	51%	83%
15. jan	424	00:03:00	00:14:47	00:33:00	51%	81%	95%
16. jan	440	00:01:52	00:10:17	00:27:17	60%	89%	97%
17. jan	555	00:07:27	00:15:42	00:31:04	28%	65%	98%
18. jan	932	00:10:32	00:27:44	00:42:44	22%	48%	76%
19. jan	740	00:13:15	00:33:38	00:58:44	28%	44%	68%
20. jan	466	00:03:13	00:15:47	00:29:46	49%	79%	95%
21. jan	434	00:06:25	00:17:27	00:32:43	32%	68%	93%
22. jan	424	00:04:48	00:15:52	00:25:37	44%	71%	95%
23. jan	471	00:03:30	00:11:57	00:34:48	47%	87%	96%
24. jan	462	00:08:10	00:18:22	00:31:35	31%	57%	91%
25. jan	930	00:10:24	00:24:00	00:59:28	25%	49%	82%
26. jan	848	00:05:00	00:21:10	00:42:10	39%	69%	90%
27. jan	500	00:02:48	00:12:03	00:31:46	52%	84%	98%
28. jan	532	00:04:23	00:12:47	00:22:50	41%	83%	98%
29. jan	549	00:03:54	00:09:46	00:34:22	39%	91%	96%
30. jan	583	00:06:26	00:15:18	00:28:19	26%	70%	98%
31. jan	658	00:08:40	00:15:55	00:29:32	22%	58%	96%

Ventetid til samtale med læge

Dato	Antal	Median	90 pct. percentil	Maksimal ventetid	Andel nå-et inden for 3 min.	Andel nå-et inden for 10 min.	Andel nå-et inden for 20 min
1. feb	1.085	00:12:44	00:27:48	00:46:00	25%	41%	75%
2. feb	928	00:08:02	00:35:12	00:56:26	33%	54%	71%
3. feb	682	00:09:37	00:16:18	00:23:03	22%	53%	98%
4. feb	665	00:01:38	00:10:10	00:18:04	65%	90%	100%
5. feb	558	00:05:48	00:20:18	00:26:42	38%	67%	89%
6. feb	544	00:05:45	00:22:50	00:41:25	34%	62%	85%
7. feb	429	00:12:57	00:36:24	00:59:55	23%	39%	71%
8. feb	1.050	00:17:46	00:38:26	01:29:32	21%	35%	58%
9. feb	1.264	00:08:25	00:22:45	00:37:04	30%	55%	85%
10. feb	530	00:13:21	00:27:35	00:48:09	24%	40%	75%
11. feb	565	00:07:12	00:21:42	00:34:41	29%	62%	88%
12. feb	621	00:02:46	00:09:55	00:40:29	52%	91%	97%
13. feb	654	00:02:16	00:12:55	00:34:53	59%	88%	98%
14. feb	570	00:12:17	00:35:21	01:05:00	35%	45%	66%
15. feb	1.360	00:16:05	00:31:37	00:53:07	23%	30%	66%
16. feb	1.357	00:08:35	00:20:05	00:37:24	29%	58%	90%
17. feb	694	00:02:03	00:13:08	00:30:20	59%	87%	98%
18. feb	672	00:03:03	00:14:33	00:45:17	50%	78%	99%
19. feb	662	00:03:28	00:11:24	00:22:31	46%	85%	100%
20. feb	34	00:01:05	00:07:05	00:14:30	77%	90%	100%
21. feb	776	00:06:16	00:16:38	00:22:05	36%	59%	99%
22. feb	1.456	00:13:34	00:29:00	00:51:57	19%	32%	71%
23. feb	1.475	00:07:32	00:19:50	00:29:56	28%	58%	91%
24. feb	594	00:04:30	00:17:19	00:30:50	41%	75%	92%
25. feb	669	00:00:48	00:08:57	00:22:27	71%	91%	99%
26. feb	558	00:08:19	00:18:17	00:34:48	29%	59%	95%
27. feb	607	00:07:21	00:16:00	00:26:42	31%	63%	98%
28. feb	731	00:06:57	00:20:40	00:31:48	27%	63%	90%