

Patient Safety 2006

1-2 February 2006

NHS and public sector – book before
31 December 2005 and save 10%

20% discount for 5 or more delegates
from one organisation

CPD accreditation applied

Registration fee

www.patientsafety2006.nhs.uk

Day One – Wednesday Morning 1 February 2006

09.00am – 10.00am Registration and Patient Safety Expo open

10.00am – 10.05am Event Chair's welcome

10.05am – 10.35am **Plenary presentation 1 – Thinking nationally, acting locally: the NPSA's approach to improving patient safety in the NHS**
Sue Osborn and Susan Williams, Joint Chief Executive, National Patient Safety Agency

10.35am – 11.15am **Plenary presentation 2 – Effecting change: the seven steps to patient safety**

11.15am – 11.45am **Break**

11.45am – 1.15pm **Track presentations 1**

Safety culture	Leadership	Innovations and research	Reporting	Patient experience	Learning and sharing	Solutions for change
<p>Room for improvement? Exploring safety culture and identifying areas for change Chair: Sandra Meadows, Organisational Development Advisor, NPSA</p> <p>Safety culture assessment tools – an overview Dr Bryan J Sexton, Department of Anaesthesiology and Critical Care Medicine, The John Hopkins University School of Medicine</p> <p>The Manchester Patient Safety Framework (MaPSaF) Dianne Parker, Professor in Applied Social Psychology, School of Psychological Sciences, The University of Manchester</p> <p>Trust experience of using MaPSaF Allison Huggett and Julie Jones, Patient Safety Managers, NPSA</p>	<p>Safer Patients Initiative Presentations and discussion on the patient safety project by The Health Foundation, including representatives from the four sites across the UK.</p>	<p>Chair: Francis Healey, Patient Safety Manager, NPSA Including short presentations that highlight good practice in innovation and research in patient safety all taking place within the NHS</p>	<p>Patient Safety Observatory (PSO) Chair: Richard Thomson, Director of Epidemiology and Research, NPSA</p> <p>Building a memory: the learning from the PSO Sarah Scobie, Head of Observatory, NPSA</p> <p>Developing a patient safety surveillance system Helen Hogan, Research Fellow/SPR Public Health, London School of Hygiene and Tropical Medicine</p> <p>Mining routine sources of data for patient safety: developing patient safety indicators for HES data Veena Raleigh, Healthcare Commission</p> <p>Learning from device incidents: what is reported to the MHRA? Tony Sant, Group Manager, Biosciences and Implants and Adverse Incident Centre, Medicines and Healthcare products Regulatory Agency (MHRA)</p>	<p>Perspectives on patient involvement and patient safety Chair: Peter Mansell, Director for Patient Experience, NPSA</p> <p>Patients for patient safety Peter Mansell, Director for Patient Experience, NPSA</p> <p>Patient testimonies Susan Sheridan, Consumers Advancing Patient Safety (invited; others to be confirmed)</p> <p>Involving patients in solutions Joanna Parker, Head of Safer Practice, NPSA</p>	<p>Shipman and Restorative Justice Chair: Professor Alastair Scotland, Director, National Clinical Assessment Service, NPSA</p> <p>The impact families can have on learning lessons Dr Joanna Bennett, Workforce Development Lead, Sainsbury's Centre for Mental Health and Visiting Professor in Health and Social Sciences, Middlesex University</p> <p>Learning the lessons from Shipman Elaine Edgar, Patient Safety and Investigations Branch, Department of Health</p> <p>Restorative Justice – is it applicable to the NHS? Debra Clothier, Chief Executive, Restorative Justice Consortium</p>	<p>Designed for life – safer hospitals Chair: Colum Menzies Lowe, Head of Design and Human Factors, NPSA</p> <p>Designing a safer hospital in the US – how St Joseph's came to be John Reiling, President/Chief Executive, Synergy Health</p> <p>Evidence-based design Roger Uhrich, Director/Professor, Texas A&M University</p> <p>Introducing patient safety to the NHS PFI process Rose Gibb, Chief Executive, Maidstone and Tunbridge Wells Trust (invited)</p>

Supported by:



1.15pm – 2.15pm **Lunch – meet your local patient safety manager**

Day One – Wednesday afternoon 1 February 2006

2.15pm – 3.45pm Track presentations 2

Safety culture	Leadership	Innovations and research	Reporting	Patient experience	Learning and sharing	Solutions for change
<p>The good old days vs the bad old days Chair: Sandra Meadows, Organisational Development Adviser, NPSA</p> <p>The case for the old days Russell Hopkins, Retired Consultant Oral and Maxillo Facial Surgeon, Bro Morgannwg NHS Trust</p> <p>The case against the old days Professor Sir John Lilleyman, Medical Director, NPSA</p>	<p>The challenges and lessons of leadership Presentations and discussions in relation to the links between improvements in quality and safety for leaders who need to influence change.</p>	<p>Chair: Ann Bury, Patient Safety Manager, NPSA</p> <p>Including short presentations that highlight good practice, innovation and research in patient safety already taking place within the NHS</p> <p>Local incident, local action Jeff Perrin, Consultant Intensivist, Sheffield's Children's Hospital (invited)</p> <p>Report to solution Dr Patricia Bain, Patient Safety Manager, NPSA and Elaine Stevenson, Safer Practice Lead, NPSA</p> <p>Implementation of solution Alison O'Donnell, Clinical Procurement Specialist, Doncaster and Bassetlaw Hospital</p>	<p>The full circle – from incident to implementation of solution: the nasogastric tube story Chair: Dr Helen Glenister, Director of Safer Practice and Nursing/Deputy Chief Executive, NPSA</p> <p>Workshop 1 – patient testimony: video-based exercise</p> <p>Workshop 2 – role-play with actors: forum theatre</p>	<p>Being open works Chair: Arnold Simanowitz, Non-Executive Director, NPSA</p> <p>Professor Lesley Fallowfield, Director, Psychosocial Oncology Group, Cancer Research UK</p>	<p>From risk analysis to incident investigation Chair: Professor Alastair Scotland, Director, National Clinical Assessment Service, NPSA</p> <p>The practice and experience of significant event audit in primary care Maureen Baker, Head of Postgraduate Professional Education and Special Clinical Adviser and Christine Johnson, Special Clinical Adviser in Primary Care, NPSA</p> <p>Can the NHS learn from other industries? Professor Brian Toft, Research Director, Risk Consulting Practice, Marsh Ltd</p>	<p>A hard act to swallow Chair: Laurence Goldberg, Non-Executive Director, NPSA</p> <p>Learning disabilities and dysphagia Vicky Stobart, Evaluation Manager/Safer Practice Lead and Frances Watson, Clinical Specialty Adviser, Learning Disabilities, NPSA</p> <p>Feeding the dysphagic patient Neil Palliser-Bosomworth</p>

Supported by:



- 3.45pm – 4.15pm Break
- 4.15pm – 4.20pm Welcome back to afternoon session
- 4.20pm – 5.20pm **Plenary presentation 3 – Strength and hope**
Linda Kenney, Founder, Medically Induced Trauma Support Services, (MITSS)
Dr Frederick van Pelt, Director, Minimally Invasive Services, Department of Anaesthesia, Perioperative and Pain Medicine, Brigham and Womens' Hospital
- 5.20pm – 5.30pm Close of day one
- 5.30pm – 7.00pm **Drinks reception in Patient Safety Expo – presentation of award for best poster**
- 8.00pm – 8.30pm Pre-dinner drinks reception for event dinner guests
- 8.30pm – 12.30am Event dinner and entertainment

Day Two – Thursday morning 2 February 2006

8.00am – 9.00am Breakfast meetings and Patient Safety Expo open

9.10am – 9.15am Welcome to day two

9.15am – 10.00am **Plenary presentation 4 – The global picture of patient safety**
Professor Sir Liam Donaldson, Chief Medical Officer for England (invited)

10.00am – 10.35am **Plenary presentation 5 – Sensible risk management**
Lord Hunt of Kings Heath, Parliamentary Under Secretary (Lords), Department for Work and Pensions

10.35am – 11.10am **Plenary presentation 6 – Designing a safer hospital**
Roger Ulrich, Director/Professor, Texas A&M University

11.10am – 11.30am Break

11.30am – 1.00pm Track presentations 3

Safety culture

Forewarned is forearmed
Chair: to be confirmed

Error wisdom
Professor James Reason, Emeritus Professor

Exploring the safety envelope
Jane Carthey, Safety Improvement Specialist

Foresight training
Sandra Meadows, Organisational Development Adviser and Maureen Baker, Head of Postgraduate Professional Education and Special Clinical Adviser, NPSA

Leadership

The Three Tsars – Leadership to promote patient safety in key service areas
Chair: Laurence Goldberg, Non-Executive Director, NPSA

Dr David Colin-Thome, National Clinical Director for Primary Care, Department of Health

Professor Mike Richards, National Cancer Director, Department of Health
Dr Sue Roberts, National Clinical Director for Diabetes, Department of Health

Innovations and research

Innovations and research
Chair: Jean Carter, Patient Safety Manager, NPSA

Including short presentations that highlight good practice in innovation and research in patient safety already taking place within the NHS

Reporting

Confidential Enquiries
Chair: Professor Sir John Lilleyman, Medical Director, NPSA

Christobel Hargraves, Chief Executive, National Confidential Enquiry into Patient Outcome and Death (NCEPOD)

Richard Congdon, Chief Executive, Confidential Enquiry into Maternal and Child Health (CEMACH)

Professor Louis Appleby, Director, Centre for Suicide Prevention, The University of Manchester

Patient experience

Don't panic! How to communicate risk in health
Chair: Jenny Grey, Director of Communications, NPSA

When things go wrong – learning from industry
Mike Register, Director, Register Larkin Ltd

Talking to patients about risk
Richard Thomson, Director of Epidemiology and Research, NPSA

Engaging the public in patient safety
To be confirmed

Learning and sharing

Working with the police and independent inquiries
Chair: Jeremy Butler, Non-Executive Director, NPSA

Operation Orca and developing a memorandum of understanding
John Broughton, Assistant Chief Constable – Operations, Essex Police

Mental Health Independent Inquiries – the new approach
Kathryn Hill, Head of Safer Practice/Mental Health Lead, NPSA

The frontline experience
To be confirmed

Solutions for change

Clean care is safer care
Chair: Dr Helen Glenister, Director of Safer Practice and Nursing/Deputy Chief Executive, NPSA

'Saving lives' impact to date on MRSA
Janice Stevens, Programme Director – MRSA/Cleaner Hospitals Team, Department of Health

The global patient safety challenge – clean hands as the cornerstone of care
Didier Pittet, Director, Infection Control Programme, University of Geneva Hospitals

International Patient Safety Alliance
Martin Fletcher, WHO Alliance for Patient Safety

1.00pm – 2.00pm

Lunch – meet your local patient safety manager

Day Two – Thursday afternoon 2 February 2006

2.00pm – 3.30pm Track presentations 4

Safety culture	Leadership	Innovations and research	Reporting	Patient experience	Learning and sharing	Solutions for change
<p>From reliability to resilience Chair: Jeremy Butler, Non-Executive Director, NPSA</p> <p>Why is healthcare not as safe as other industries? Rene Amalberti (invited)</p> <p>High reliability organisations and resilience engineering – what does this mean for healthcare? Jane Carthey, Safety Improvement Specialist and Suzette Woodward, Deputy Director of Safer Practice and Nursing, and Head of Patient Safety Improvement, NPSA</p>	<p>Regulation to inspection: the impact on patient safety Chair: Andrew Probert, Non-Executive Director, NPSA</p> <p>Integrated governance Professor Michael Deighan, Strategic Board Development Adviser, National Clinical Governance Support Team</p> <p>Designed for life: the Welsh approach to patient safety Janet Atwell Thomas, Head of Clinical Governance Support and Development Unit, Welsh Assembly Government</p> <p>Standards for better patient safety? The role of the Healthcare Commission in patient safety Murray Devine, Healthcare Commission</p>	<p>Innovations and research Chair: Brian Lancashire, Patient Safety Manager, NPSA</p> <p>Including short presentations that highlight good practice, innovation and research in patient safety already taking place within the NHS</p>	<p>Improving quality and quantity of incident reporting Chair: Maureen Baker, Head of Postgraduate Professional Education and Special Clinical Adviser, NPSA</p> <p>Encouraging doctors to report Susannah Randall, Head of Strategic Communications, NPSA</p> <p>The case for patient safety in primary care Professor Aneez Esmail, Senior Lecturer in General Practice, The University of Manchester</p> <p>Mind the gap: why is there a difference between professions? Dr Allan Goldman, Consultant Intensivist, Great Ormond Street Hospital for Children</p>	<p>Self-service health service Chair: Peter Mansell, Director for Patient Experience, NPSA</p> <p>A unique approach to healthcare in a GP practice Dr Richard Fitton, General Practitioner, Hadfield Medical Centre</p> <p>Patient testimonies Patients from Dr Fitton's practice</p>	<p>Medication safety Chair: Laurence Goldberg, Non-Executive Director, NPSA</p> <p>Reducing the burden and sharing the learning in safe medicine practice Professor David Cousins, Head of Safe Medication Practice, NPSA</p> <p>Canadian Institute collaboration work David U. President and CEO, Institute for Safe Medication Practices Canada and Wendy Harris, Head of Safety Solutions, NPSA</p>	<p>Spread and sustainability Chair: Anthony Butler, Non-Executive Director, NPSA</p> <p>A safer place for patients: learning to improve patient safety Karen Taylor, Director, Health VFM Audit, National Audit Office</p> <p>Making a difference: the NPSA's approach to developing solutions Dr Helen Glenister, Director of Safer Practice and Nursing/Deputy Chief Executive, NPSA</p> <p>How to make it work locally: the role of the royal colleges Anthony Giddings, Council member with responsibility for patient safety issues, The Royal College of Surgeons of England</p>
3.30pm – 3.45pm	Break					
3.45pm – 3.50pm	Welcome back to final afternoon session					
3.50pm – 4.20pm	Plenary presentation 7 Jane Kennedy, Minister of State for Quality and Patient Safety					
4.20pm – 4.50pm	Plenary presentation 8 Keynote speaker to be confirmed					
4.50pm – 5.00pm	Closing presentation					
5.00pm	Close					

Patient Safety 2006

Patient Safety 2006 is the essential event for healthcare professionals looking to improve patient safety in their organisation. Building on the huge success of Patient Safety 2004, this showcases the latest knowledge and experience of patient safety from the UK and beyond.

Patient Safety 2006 is a unique event that will provide a forum for frontline healthcare staff, international experts in patient safety, senior healthcare managers and dedicated patient safety professionals.

- Hear about the latest developments from leaders in the field of patient safety in the UK and across the world.
- Tailor-make your own event by choosing from workshops and presentations relevant to specific care settings.
- Find out about the National Patient Safety Agency, the National Reporting and Learning System, the Patient Safety Observatory and on-going safety campaigns.
- Share your patient safety experiences and learn from the experience of others.
- Take away practical tools that can be used to help improve patient safety in your organisation.
- Visit the different zones within the Expo to find out what organisations are doing to prioritise patient safety.
- Log on at the *saferhealthcare* café to download presentations and access patient safety information resources.
- Explore the poster exhibition and listen to presentations in the 'innovations and research' track to find out what is already happening across the NHS to improve patient safety.
- Attend a breakfast meeting and have a chance to speak to patient safety experts in a more informal setting.
- Enjoy an evening's entertainment at the event dinner.

Location and venue

Patient Safety 2006 will be held at the International Convention Centre (ICC) in Birmingham. Situated in the centre of Birmingham, the ICC is easily accessible via excellent road, rail and air links.

The ICC is approximately half a mile from Birmingham New Street station. There are regular services to and from London (1 hour 40 minutes), Edinburgh (4 hours 30 minutes), Cardiff (2 hours) and most other regional towns and cities throughout the UK.

Birmingham is at the crossroads of the UK motorway network with links to the M6, M5, M11, M42 and M40. For those arriving by air, Birmingham International Airport has its own train station, Birmingham International, which links it to the city centre.

People with access requirements

All areas of the ICC being used for Patient Safety 2006 are accessible to wheelchair users via ramps or lifts. For vehicles displaying orange or blue badges, parking is free of charge at or near the main entrance. Spaces should be booked in advance by calling +44 (0)121 644 6006 between 9am-4.30pm, seven days a week. Spaces are allocated on a first come, first served basis.

We endeavour to make Patient Safety 2006 accessible; however, to enable us to make appropriate adjustments we need you to inform us of any requirements via your booking form.

You can also contact a member of the event team on +44 (0)20 8233 2827 or email:

enquiries@patientsafety2006.nhs.uk if you would like further information or want to discuss your requirements.

Accommodation

Accommodation can get booked up very quickly so we recommend booking as soon as possible. Rates have been negotiated at a selection of Birmingham hotels. Please go to **www.resotel.com/patientsafety06** to make your booking.

Exhibition and sponsorship opportunities

There will be a variety of opportunities to promote your organisation at Patient Safety 2006. To discuss the appropriate options, please contact Kai Peters on 020 7927 9360 or kai.peters@npsa.nhs.uk

Contact details

Patient Safety 2006
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London House
271-273 King Street
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T: +44 (0)20 8233 2827

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Booking form

Personal details

Title* _____
 Name* _____
 Job title* _____
 Organisation* _____
 Address _____
 Town _____
 County _____
 Postcode _____
 Country _____
 Telephone _____
 Fax _____
 Email _____
 Access/dietary requirements _____

*this information will appear on your delegate badge

Registration fees

Full conference attendance

Full conference attendance includes lunch, refreshments and exhibition attendance on both days. Tickets for the dinner are not included in the full conference fee. Accommodation is not provided.

- NHS and public sector (before 31 December 2005) £425
 NHS and public sector (after 31 December 2005) £475
 Other £550

Day delegates

Day delegate attendance includes lunch, refreshments and exhibition attendance on the chosen day. Tickets for the dinner are not included. Accommodation is not provided.

- Wednesday 1 February 2006 £250
 Thursday 2 February 2006 £250

Event dinner

- Reception and event dinner £50

Bookings of five or more people from the same organisation (registering at the same time) will qualify for a 20 per cent discount. Please complete a separate form for each delegate.

Total amount payable: £ _____

Please note VAT is not charged.

Payment methods

- Invoice

If required, a pro-forma invoice will be issued on receipt of booking. Please note that the invoice option is only available until 23 December 2005 and must be accompanied by a purchase order number.

Purchase order number _____

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Please debit my account with the value shown

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- Cheque

Please make cheques payable to 'Outsourced Events Ltd' and enclose with the booking form.

Please note that registration will only be confirmed upon receipt of payment.

Cancellations

Cancellations before 31 December 2005 will incur a 50 per cent administration charge. After this date, this increases to 100 per cent. Substitutions can be made at any time without charge.

Register your interest in this event at www.outsourcedevents.com

Post or fax the completed form to:

Patient Safety 2006
 c/o Outsourced Events Ltd
 London, England

271-273 King Street
 Hammersmith

London

W6 9LZ

Fax: +44 (0)20 8233 2823

Tailor-make your event

Please tick which sessions you would like to attend. Please tick one theme per session. Sessions will be allocated on a first come, first served basis.

Wednesday 1 February 11.45am – 1.15pm

- Safety culture:
 Room for improvement?
 Leadership:
 Safer Patients Initiative
 Innovations and research
 Reporting:
 Patient Safety Observatory (PSO)
 Patient experience:
 Perspectives on patient involvement and patient safety
 Learning and sharing: Shipman and Restorative Justice
 Solutions for change: Designed for life – safer hospitals

Wednesday 1 February 2.15pm – 3.45pm

- Safety culture: The good old days vs the bad old days
 Leadership: The challenges and lessons of leadership
 Innovations and research
 Reporting: The full circle
 Patient experience: Being open works
 Learning and sharing: From risk analysis to incident investigation
 Solutions for change: A hard act to swallow

Thursday 2 February 11.30am – 1.00pm

- Safety culture: Forewarned is forearmed
 Leadership: The Three Tsars
 Innovations and research
 Reporting: Confidential Enquiries
 Patient experience: Don't panic! How to communicate risk in health
 Learning and sharing: Working with the police and independent inquiries
 Solutions for change: Clean care is safer care

Thursday 2 February 2.00pm – 3.30pm

- Safety culture: From reliability to resilience
 Leadership: Regulation to inspection
 Innovations and research
 Reporting: Improving quality and quantity of incident reporting
 Patient experience: Self-service health service
 Learning and sharing: Medication safety
 Solutions for change: Spread and sustainability



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