



ENERGITILSYNET

21.12.05

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Deres ref..

Orientering om rapport om el-leverandørskifte i Norden

Sekretariatet for Energitilsynet har i NordREG i samarbejde med energiregulatorerne fra Norge, Sverige, Finland og Island deltaget i en arbejdsgruppe kaldet "NordREG Customer Switching Working Group". Gruppen har analyseret en række af de forhold som i dag påvirker et frit el-leverandørskifte i Norden.

Arbejdsgruppen har i oktober i år offentliggjort rapporten "*Supplier switching in the Nordic countries - Current practices and recommendations for the future development*", som **vedlægges** til Deres orientering.

Rapporten indeholder en overordnet beskrivelse af de fem nordiske landes el-markeder.

Endvidere indeholder rapporten en gennemgang af en række af de problemstillinger, som i dag besværliggør et effektivt el-leverandørskifte for forbrugerne på det nordiske detailmarked for elektricitet samt nogle anbefalinger til løsning af disse problemstillinger.

Endelig anviser rapporten kort nogle best practice-forslag i form af nogle generelle minimumskrav, som bør opfyldes, for at et frit leverandørvalg kan gennemføres på detailmarkedsniveau.

Den offentliggjorte rapport "*Supplier switching in the Nordic countries - Current practices and recommendations for the future development*" findes ligeledes på Energitilsynets hjemmeside www.energitilsynet.dk under "Publikationer", "Øvrigt".

Rapportens anbefalinger videreføres i en fortsættende arbejdsgruppe "NordREG Retail Markets Working Group", der fokuserer på mulighederne for yderligere etablere et integreret nordisk detailmarked for elektricitet. Denne arbejdsgruppe skal bl.a. grundigere identificere de forhold som i dag forhindrer dette i Norden.

ENERGITILSYNET

Nyropsgade 30

1780 København V

Tlf. 72 26 80 70

Fax 33 18 14 27

CVR-nr. 64 96 46 15

et@dera.dk

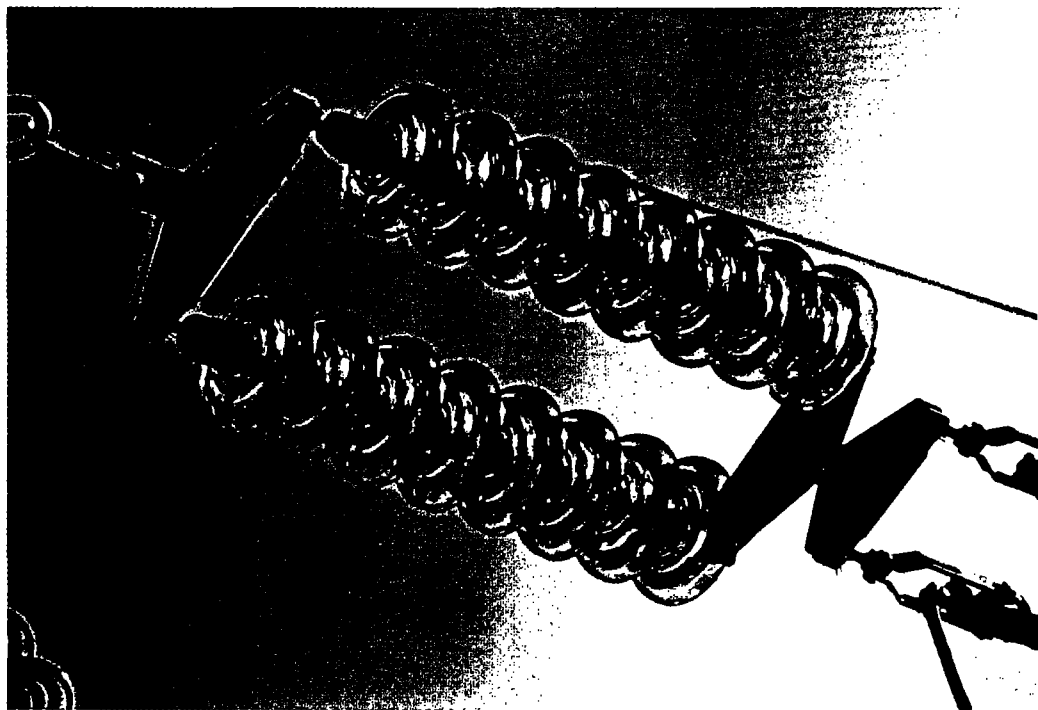
www.energitilsynet.dk

Med venlig hilsen


Jan Harsen
kontorchef

SUPPLIER SWITCHING IN THE NORDIC COUNTRIES

**Current practices and recommendations for
the future development**



Nordic Energy Regulators (NordREG)

Preface

The Forum of Nordic Energy Regulators (FNER)¹ set in its Work Programme for the year 2005 four strategic objectives for its work on the Nordic electricity market. The strategic objectives are the following: 1) A truly common Nordic retail market with free choice of supplier, 2) A well-functioning wholesale market with competitive prices, 3) Reliable supply, and 4) Efficient regulation of TSOs.

Under the strategic objective of "A truly common Nordic retail market with free choice of supplier" four tasks were stated. These are 1) To develop a common balancing market, 2) To develop easy and harmonised procedures for all customers switching supplier, 3) To ensure adequate level of transparency in the market, and 4) To create harmonised criteria for unbundling to ensure neutrality.

In the Work Programme 2005, a working group to review the issue "To develop easy and harmonised procedures for all customers switching supplier" was established. All the Nordic energy regulators have participated in the working group. The representatives nominated by the regulatory authorities have been the following persons: Mr Lars Olav Fosse (Norges vassdrags- og energidirektorat, NVE), Ms Marie Larsson (Energimarknadsinspektionen, EMI), Ms Anu Mikkonen (Energiamarkkinavirasto, EMV), Mr Jan H. Pedersen (Energitilsynet) and Ms Elín Smaradóttir (Orkustofnun). The working group was chaired by Ms Asta Sihvonen-Punkka (Energiamarkkinavirasto).

During the course of its work, the working group organised a workshop in Helsinki on the 2nd of June, 2005 to hear the views and get input from the Nordic electricity industry. The workshop was arranged on an invitational basis and it was attended by the Finnish, Icelandic, Norwegian and Swedish branch organisations and/or member companies of branch organisations.

As the chairperson of the working group I would like to express my warmest thanks to the participants of the working group. This group has been exceptionally active, efficient and co-operative during the process.

Helsinki the 23rd of September 2005

Asta Sihvonen-Punkka

¹ On the 9th of June 2005, the Forum of Nordic Energy Regulators (FNER) changed its name to Nordic Energy Regulators NordREG. The new name and the acronym will be used later in this report.